

To all our Customers:

May 2024

Regarding a Mistaken Listing in the Label for HEALTHY-One's D3

Dear Customers:

Thank you very much for your longtime patronage of HEALTHY-One.

We are reporting to you this time because there was an error in the listing of the country of origin for an ingredient in the label for D3 as follows:

Text

**【Error】** Ingredient: Cooking oil (domestically produced)

**【Correction】** Ingredient: Cooking oil (produced in Indonesia)

There was a sharp rise in the cost of the current product since the 2026.02+AGS lot, and we were aiming for a stable supply of the current product in the future,

so we switched to a new source of the ingredient. However, the listing does not reflect the change, so the listing is for the current product left unchanged.

There are no errors regarding the substance of the ingredient, so there is no reason to worry about the ingredient affecting your health.

We sincerely apologize for causing you to worry about the product while using it.

If you would like a refund, we will handle the matter promptly. Thus, we would be happy if you could contact a staff person at our store or our support desk below.

Support desk: 03-5343-4550 (Weekdays 10:00 A.M. to 6:30 P.M.)

Mitaka Shoji Co., Ltd. HEALTHY-One Division, Store Support Office

The End

From now on, we shall be thorough in our checking so that an incident like the current one will not happen again, and we shall work hard to provide even more support for your health.

We look forward to your continued patronage of HEALTHY-One in the future.

Very truly yours,

Mitaka Shoji Co., Ltd.  
HEALTHY-One